

Water Availability

PLEASE BE ADVISED that the Public Works Director has declared a **Level One (I) Water Supply Shortage**

effective May 20, 2013. This is due to a reduced supply of water from our primary water source, as well as ongoing drought conditions. The Level One Shortage requires additional conservation measures. Ongoing water conservation requirements that are already in place, include:

No automated irrigation between 9:00 a.m. and 5:00 p.m.;

No excessive water flow or runoff;

No washing down hard or paved surfaces; and

Limiting unattended irrigation to 15 minutes per station per day.

Now, the following restrictions will also apply:

Irrigation is limited to **Monday, Wednesday and Saturday only** (does not include hose with shut-off nozzle or buckets); and

Leaks must be repaired within 72 hours of notice from the City.

Violations are subject to fine, penalty assessment or possible criminal prosecution.

To review our Water Conservation Ordinance please click [here](#).

Water Is Essential!

The City of Covina Water Utility (or your water provider) may not always be able to provide water to you in an emergency. Having an ample supply of clean water is a top priority in an emergency.

Do you have enough water available? The Red Cross recommends you store at least one gallon per person, per day (3-day supply for evacuation, 2-week supply for home). If you are unable to store this quantity, store as much as you can.

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HIDDEN WATER SOURCES IN YOUR HOME

Safe water sources in your home include the water in your hot-water tank, pipes, and ice cubes. You should not use water from toilet flush tanks or bowls, radiators, waterbeds, or swimming pools/spas.

You will need to protect the water sources already in your home from contamination if you hear reports of broken water or sewage lines, or if local officials advise you of a problem. To shut off incoming water, locate the main valve and turn it to the closed position. Be sure you and other family members know beforehand how to perform this important procedure.

To use the water in your pipes, let air into the plumbing by turning on the faucet in your home at the highest level. A small amount of water will trickle out. Then obtain water from the lowest faucet in the home.

To use the water in your hot-water tank, be sure the electricity or gas is off, and open the drain at the bottom of the tank. Start the water flowing by turning off the water intake valve at the tank and turning on a hot-water faucet. Refill the tank before turning the gas or electricity back on. If the gas is turned off, a professional will be needed to turn it back on.

For additional information about water storage, treatment or other emergency essentials visit www.redcross.org.

For information on conservation visit www.bewaterwise.com.

The City of Covina Water Utility thanks you for your consideration. Visit us at www.covinaca.gov/city-departments/public-works/water.



Water Quality Issues

Consumer Confidence Report

[Click here for the 2013 Consumer Confidence Report.](#)

Covina Irrigating Company (CIC)

Covina Irrigating Company (CIC) is the primary water provider for the City of Covina. CIC's water supply is obtained from the Main San Gabriel Groundwater Basin and from the San Gabriel River. For more information about this water supply, click here for the [2012 CIC Annual Water Quality Report](#)

Three Valleys Municipal Water District (Three Valleys)

Metropolitan Water District of Southern California (MWD) serves as the City's back-up water supplier. MWD's primary sources of water are the Colorado River and Northern California. This water is provided to the City through Three Valleys. For more information about this agency or the water they provide, visit www.threevalleys.com.

Flouride

- [Click here](#) for an important notice to Covina water customers concerning fluoride.
- For more on fluoridated water, [click here](#).
- Frequently asked questions regarding fluoridation, [click here](#).

Water Division Services

[Water Conservation](#)

[Billing & Service](#)
[Rates & Regulations](#)