



CUSTOMER CENTERED CHANGES EFFECTIVE DECEMBER 1, 2011

After a detailed parking analysis and a lengthy public input process, parking changes are happening in Downtown Covina to improve the shopping experience for customers.

Monthly Parking Permits

Can be purchased online at:

www.ParkCovina.com

Monthly parking permit sales are credit card only, \$20 a month, and require a monthly auto-debit. No permits are sold at City Hall.

Daily Parking Permits

Can be purchased for \$2 a day, credit card only, on the 2nd floor of the Civic Center Parking Structure at 124 E. College Street or on ParkCovina.com. Daily parking permits are valid only in the Civic Center Parking

Guide to Parking in Downtown Covina



Effective December 1, 2011

Parking in Downtown Covina

has been a challenge for our customers, with a two-color parking scheme that confuses patrons and parking machines that are antiquated or unreliable and send a message to all customers that parking is not free. The current system was developed to curtail employee parking behavior, not to welcome customers.

A new approach to parking will begin on December 1, 2011 with the elimination of segmented time limits in parking lots replaced with a mix of: 4 hour parking in lots, 2 hour parking on side streets, and 1 hour parking on Citrus Avenue. Time limits in lots will be cumulative in a 24 hour period, meaning employees cannot move their cars and return to the same parking lot to avoid citations. Parking enforcement will be in effect throughout Downtown from 8AM to 8PM Monday through Friday. Monthly parking permits will still be accepted in all parking lots, but daily parking permits will be sold and accepted only for the Civic Center Parking Structure.

Have you received a citation?

Citations may be paid online at:

<https://step1.caledoncard.com/tickets/covina.html>

or please visit the Covina Police Department website for more information on appealing a citation at:

<http://www.covinaca.gov/city-departments/police>

Please remember: a monthly parking permit not only provides funds to maintain the Downtown Covina parking lots, it also costs less than half the price of a single parking citation.



City of
Covina

Public Works
Department

What Changes are Occurring in Downtown Covina Parking?

Currently: Parking enforcement is in effect from 9AM to 6PM, Monday through Saturday, with Sundays exempt.

Change: *Parking enforcement will be in effect from 8AM to 8PM, Monday through Friday with Saturdays, Sundays and Holidays exempt.*

Currently: Municipal parking lots are divided between 3 hour “Blue Zone” and 2 hour “White Zone.”

Change: *All parking lots will change to a uniform 4 hour time limit on weekdays. Overnight parking in lots is limited to 30 minutes on all days between 2AM and 4AM.*

Currently: On street parking in Downtown Covina is generally 2 hour, with some 1 hour sections on College Street.

Change: *Citrus Avenue from San Bernardino Road to Badillo Street will change to a 1 hour time limit, all Downtown streets perpendicular to Citrus Avenue between 2nd and 3rd will change to a 2 hour limit if parking widths allow for on-street parking.*

Currently: Vehicles may be cited if they move less than 150 feet from their previous parking space.

Change: *Parking time limits will be cumulative; you may not park in any one lot for more than the posted time limit in a 24 hour period.*

Currently: Monthly and Daily permits are accepted in all parking lots, and most lots have parking machines on site.

Change: *Monthly permits (\$20) will remain valid in all lots and can be purchased at www.ParkCovina.com. On-site parking machines for daily permits (\$2) will be removed, leaving only one machine on the second floor of the Civic Center Parking Structure (credit card only) at 124 E. College Street and the website www.ParkCovina.com (credit card only) as daily permit sales outlets. Daily permits purchased at that machine and online will be valid only at the Civic Center Structure. Failure to procure and display a permit is not considered a valid reason to violate the posted time limitations. Valid monthly parking permits must be displayed to avoid citations, proof of purchase will not be considered as grounds for appeal if the permit is not posted in the vehicle. An expired permit that is displayed will not be reason for dismissal of a citation.*

Points to remember:

- *Read and follow all posted time limit signs when parking.*
- *Commercial vehicles, fleet vehicles, and recreational vehicles may not purchase monthly permits for the municipal parking lots. Commercial and fleet vehicles for Downtown Covina businesses may purchase a monthly Metrolink Parking Structure (559 N. Citrus Avenue) permit. Please call (626) 384-5520 for information.*