CITY OF COVINA

Business Assistance Job Creation Program Program Description & Guideline



Program Description

The City of Covina Business Assistance Job Creation Program (Program) is designed to assist eligible commercial businesses within the City of Covina by offsetting the staffing costs of newly hired, income-eligible employees and creating jobs to assist members of the community in obtaining employment. The City Council has determined there is a public benefit to the residents and businesses of Covina by facilitating the hiring of income-eligible employees to be working for Covina businesses, which therefore adds additional jobs to the local economy. The City Council has approved program funding on December 5th, 2023. The program is funded through General Funds totaling \$250,000. The program will allow for 10 businesses to receive up to \$25,000 in forgivable loans, which should be used for personnel costs to hire an income-eligible employee. A pre-application submitted by interested businesses will be required for participation of the program. Pre-Applications will be accepted and evaluated on qualifications and program focus.

Businesses chosen to move forward will be required to obtain documentation from the job applicant at the time of hiring which proves that the applicant's income is at or below 80% of the Area Median Income (AMI) for their household size. Details regarding income limits can be found in Attachment D. The job created must be a permanent full-time equivalent employment. The program would require that the new full-time employment position remain in effect for one year. While it is a loan program, if the applicant has maintained compliance with the Program Guidelines during the one-year loan term, the interest-free loan will be 100% forgiven.

Only one (1) application per business will be considered. Owners of multiple businesses may only submit one (1) application for one (1) of their business located within the City. Applicants who have participated in the Business Capital Assistance Programs (Existing Business Capital Assistance Program and or the New Business Vacant Storefront Capital Improvement Program) previously are not eligible to apply for assistance again.

Program Procedure

Pre-applications for participation in the Program are available by emailing <u>BCapital-Assistance@covinaca.gov</u>. Applicants who have previously submitted a Pre-application to be on the waiting list for Business Capital Assistance Programs (Existing Business Capital Assistance Program and the New Business Vacant Storefront Capital Improvement Program) will be reviewed first.

Pre-Applications will be accepted until Monday, March 4, 2024 at 5:00 p.m., or until 10 pre-applications have been received, whichever is first. Pre-applications will be reviewed for qualifications and those that meet the basic qualifications will be entered into a lottery. Applicants entered into the lottery will be contacted to complete a full application and move forward in the evaluation process in the order of the lottery selection until program slots are fulfilled.

The full applications will be scored based on program focus areas. If an applicant scores below 75 points on their application they will be deemed ineligible to continue. All applicants will need to score 75 and above on their application and completed their application in its entirety, signed and submitted with all required documents as listed in the application. Applications will be reviewed in the order in which they are received. Incomplete applications will not be processed. An appointment is required with program staff to submit the application. To request an appointment, contact Alice Leung, Management Analyst from the Special Projects Division at (626) 384-5509 or email BCapital-Assistance@covinaca.gov. Application approval is subject to funding availability. Program staff's eligibility determination is not a commitment of funds. Funds shall only be committed upon the full execution of the Contract Agreement and other pertinent documents.

Program Eligibility Criteria

To be eligible for the Program, the business must be located in the City of Covina and meet the following requirements:

- a. Business must be listed in Attachment A and be considered a "nonessential" business to qualify for funding
- b. The business must not be delinquent on any existing debt obligations to the U.S government (no past defaults).
- c. No outstanding code violations.
- d. Business must meet all State and local building and zoning codes.
- e. Building must directly front/face a public right-of-way.
- f. A Covina business license or a pending application.
- g. Business will need to provide liability insurance.
- h. The business will need to provide a business plan that includes a budget, initial start-up costs, fixed costs, variable costs, and critical/optional expenses, and profit margins. Please refer to Attachment C for Business Plan Outline.
- i. The business must provide copies of official filing with the California Secretary of State, if applicable, or local municipality for the business such as one of the following: Articles of Incorporation, Certificate of Organization, Fictitious Name of Registration or Government-Issued Business License.
- j. All business owners with a 20% or greater ownership will need to submit a copy of an acceptable form of government issued identification.

Ineligible Businesses

- Businesses not visible from the public right-of-way or publicly owned space.
- Home-based businesses.
- Independent contractors (i.e., consignment booths, salon chairs, etc.).
- Any national chain that is not locally franchised.
- Massage parlors and bail bond services.
- Corporate-owned fast-food restaurants (franchisees are eligible).
- Check cashing, bars, liquor stores, smoke/cannabis shops, firearms retailers, pawnshops.
- Non-profit organizations or service providers.
- Religious institutions
- Real estate salespersons.
- Financial businesses primarily engaged in the business of lending, such as banks and finance companies.
- Passive businesses owned by developers and landlords that do not operate an active business or occupy the assets acquired, improved, or operated with the grant proceeds (except Eligible Passive Companies under § 120.111).
- Life insurance companies.
- Businesses located in a foreign country (businesses in the U.S. owned by aliens may qualify).
- Pyramid sale distribution plans. (i.e. Amway, Herbalife, Mary Kay.)
- Businesses deriving more than one-third of gross annual revenue from legal gambling activities.
- Businesses engaged in any illegal activity.
- Private clubs and businesses which limit the number of memberships for reasons other than capacity.
- Government-owned entities (except for businesses owned or controlled by a Native American tribe).
- Businesses principally engaged in teaching, instructing, counseling or indoctrinating religion or religious beliefs, whether in a religious or secular setting.
- Loan packagers earning more than one-third of their gross annual revenue from packaging SBA loans.
- Businesses with an Associate who is incarcerated, on probation, on parole, or has been indicted for a felony or a crime of moral turpitude.
- Businesses in which the participating city or any of its Associates owns an equity interest.
- Multi-national or publicly traded businesses are not eligible for this program.
- Businesses in Medical, Dental, Physical therapy Rehabilitation and Veterinarian hospitals are not eligible for this program.
- Adult businesses which:
 - Present live performances of a prurient sexual nature; or

- Derive directly or indirectly more than de minimis gross revenue through the sale of products or services, or the presentation of any depictions or displays, of a prurient sexual nature.
- Business or owner listed on the Federal Excluded Parties List (EPLS) maintained on www.sam.gov.
- Business owner must not be a City of Covina employee.

Documentation Criteria

The preselected applicants will be invited to complete a full application with all documentation. All documentation will need to be returned to the City within (2) weeks of notification of eligibility by the City. The documentation criteria are as follows:

- 1. Must provide a copy of their current lease agreement/mortgage statement for the commercial space their business occupies.
- 2. Provide completed vendor forms (W-9 and CA 590 form).
- 3. Organizational documents such as fictitious business statements, articles of incorporation, operating agreements, etc.
 - For corporations: copy of recorded Articles of Incorporation **and** Bylaws.
 - For partnerships (general or limited): copy of Partnership Agreement and GP-1 or LP-1.
 - For LLCs: copy of recorded Articles of Organization **and** Operating Agreement.
 - For sole proprietorships: recorded Fictitious Name filing, if available.
 - If a trust is involved: Trust Agreement **and** names of trustees and signers.
- 4. All business owners with a 20% or greater ownership must submit the following:
 - a. An acceptable form of government issued identification.
 - b. A completed Authorization to Release Information form
- 5. A copy of current Covina Business License.
- 6. A copy of business insurance and liability.
- 7. Document which specifies what person/s in a corporation or partnership is authorized to sign documents and assume debt on behalf of the business.
- 8. A Business Plan as outlined in Attachment C.
- 9. A copy of the business time-off request policies.
- 10. Upon approval of application, the business will need to maintain employee(s) hired under this program for at least one (1) year. Business will be required to provide documentation of employment for persons at 80% or less of area median income. A close out report will be required for review to determine compliance with Program requirements.

All of the above criteria are important, and the absence of any one may be sufficient to deny a grant request. Please note that Participant may be required to submit additional documentation, as requested by Program staff, in instances where additional application clarification is required.

Job Creation Requirement & Term

Program Participation Period:

The required period of time for program compliance and loan forgiveness is one year (Participation Period) from the hiring date of the eligible job created. The grantee is responsible for retaining any documentation evidencing eligible expense use and subject to an audit to evidence such use of loans. Should the grantee not meet the obligations as required in the Contract Agreement, loaned funds will be due and payable to the City.

Sale of Business During Program Term

Any business receiving program funding shall disclose the information and details of the loan upon sale or transfer of the business to any subsequent owner. In the case of sale of a participating business during the one-year program term, the new buyer must provide a complete application and written agreement to the City affirming assumption of all conditions of the grant for the remainder of the term.

Close of business

Any business receiving program funding shall disclose the information and details of close of business 30 days in advanced. The City may require the business to return a portion of or the entire loan, including but not limited to any fees or costs incurred.

Created Jobs Defined:

"Jobs created" is defined as a full-time equivalent position or positions which are filled by a person or persons who are not a current or previous employee. Full-time is defined as 40 hours of work per week. To qualify, the person hired must be from a low-to moderate-income household. To qualify as low-to moderate-income, information must be obtained on family size and income so it is evident that gross annual family income does not exceed the low-to moderate-income limit. Gross annual income limits can be found in Attachment D. The following additional policies apply for new employment positions:

- a. Multiple part-time positions may equal full-time equivalents (i.e., two new part-time positions each working 20 hours per week would be considered one full-time equivalent).
- b. Only permanent positions count temporary jobs may not be included.
- c. Seasonal jobs may be counted only if the season is long enough for the job to be considered as the employee's principal occupation.

Annual household income eligibility as established in the U.S Department of Housing and Urban Development (HUD)," Moderate-Income" limits is based on the following two (2) factors:

- a. The total number of persons residing in the household; and
- b. The total amount of the gross annual household income.

Household Defined:

A Household is defined as all the persons who occupy a housing unit. The occupants may be a

single family, one person living alone, two or more families living together, or any other group of persons who share living arrangements. Therefore, household member information must include, at a minimum, the following:

- 1) Full names and ages of all family members as well as any unrelated persons living in the residence; and
- 2) Signature of the primary applicant(s), certifying that the information provided related to the annual household income and household members is correct.

Eligible households must be below the "Moderate Income" limits for confirmed household size. These limits will be updated when new income limits are provided by HUD. (see next page for 2023 Los Angeles County Income Limits.)

2023 Los Angeles County Income Limits – 80% of Area Median Income								
Number of Persons in Family								
1	2	3	4	5	6	7		
\$70,650	\$80,750	\$90850	\$100,900	\$109,000	\$117,050	\$125,150		

Full-time Equivalent (FTE) Defined:

For the purposes of this program, Full-Time Equivalent (FTE) is defined as forty (40) hours of paid full-time work in a seven-day period. In the medical and dental fields, the industry practice defines full-time positions as 32 to 36 hours of work in a seven-day period. Therefore, the only exception to the forty-hour definition of FTE position requirement will be for positions created in the medical and dental fields, when the written personnel policy of the participating business states clearly the number of hours that constitutes full-time positions as 32 hours or more.

Application and Scoring Process

- 1. Applications will be accepted and evaluated for completeness and Applicant eligibility.
- 2. Applications will be evaluated in accordance with the scoring criteria as listed below.

Rating/S	Scoring Criteria of Pre-Application	Maximum Possible Points:
Part 1	Business Plan. The business plan should precisely define its business,	25 points
	identifies its goals, and services as the business's resume. Please refer to Attachment C Business Plan Outline for reference.	

Part 2	Type of for-profit Business (See Attachment A for type	25 points
	of project business is categized under.)	
	 New Retail/Commercial - 15 points 	
	 Food and drink establishments – 25 points 	
	 Art gallery and supplies – 10 points 	
	 High-tech industrial uses - 5 points 	
	 Entertainment – 15 points 	
	 Manufacturing – 5 points 	
Part 3	Owner/Operator Experience.	10 points
	The management team's business experience that	
	directly or indirectly relates to their business.	
Part 4	Economic and Quality of Life Impact.	10 points
	The economic impact and the business' impact on the	
	quality of life of the community in which the business	
	is located.	
Part 5	Future Prospects for Growth.	10 points
	The future prospects for short- and long-term growth	
	of the business.	
Part 6	Business Ambiance.	20 points
	Describe the décor, colors and textures, front desk,	
	furniture and fixtures, lighting, music, entertaining	
	material marketing/promotional parks staffing and	
	material, marketing/promotional perks, staffing, and	
	restrooms and how they attribute to the business	
	restrooms and how they attribute to the business	
	restrooms and how they attribute to the business ambience. Describe how does the business create a	

Application and Award Process

Step 1.	Pre-Applications will be accepted until Monday, January 8, 2024 at 5:00 p.m., or until 10 pre-applications have been received, whichever is first. Pre-applications will be reviewed for qualifications and those that meet the basic qualifications will be entered into a lottery. Applicants entered into the lottery will move forward in the evaluation process in the order of the lottery selection until program slots are fulfilled. Applicants who are selected will be contacted to complete a full application with all required within (2) weeks
	of notification of eligibility by the City.
Step 2.	Applications that are complete, with all of the required documentation, will be reviewed and underwritten. Program staff will review application information and provide an

	eligibility determination within 14 business days. Program staff will advise Applicants of any deficiencies within incomplete applications, and indicate corrective measures required.
Step 3.	Applications will be reviewed for qualifications and scored. Those with a passing score of 75 and above on their application will be notified of approval.
Step 4.	Upon approval of application, Program staff shall schedule an appointment with each qualified Applicant to review program requirements, hiring goals, and reporting and documentation requirements. Applicant will review and sign the grant agreement and all other pertinent documents.
Step 5.	Fund disbursement. A single distribution payment of the total contract dollar amount will be made upon approval/execution of the contract by the business owner/manager. The approximate processing time between executed forgivable loan agreement and fund disbursement is 3 weeks.
Step 6.	Applicant will have three months from the date the forgivable loan agreement was executed to fulfill the employment position, or if for three consecutive months the required position has remained vacant, the forgivable loan agreement will be terminated, and the loan balance will be due and payable.
Step 8.	Business will need to demonstrate hiring was targeted for persons at 80% or below of area median income. If a business is having difficulty hiring a qualified low-and moderate-income person, the City can refer to the Business upon request, a local agency that works with low-and moderate-income individuals who are seeking employment. Business will be required to provide an original copy of a completed and signed "Employee Income Self-Certification" form of employment for all new employment. The template is provided in Attachment B.
Step 9.	 During the Participation Period, the Participant is responsible for providing: a. Monthly payroll of all employees under program. The payroll shall include at a minimum the following for each required employment position: employee name, job title, hours worked per week, the hourly rate for participating employees, plus any other documentation as determined by the Special Projects Staff. Monthly payroll will be due on the 15th of each month from when full-time equivalent employment started. b. A Close Out report to the Special Projects Division is due along with final payroll submission. The Close Out Report will indicate the number of jobs created and a short narrative of accomplishments for the program. If documentation of expenditure is not provided, funds must be returned to the City. The template is provided in Attachment E.

ATTACHMENT A TYPE OF PROJECT

Funding priority will be recommended for projects that meet the overall design scope and criteria for the location, create jobs for low- to moderate-income persons, expand economic opportunities and generate sales tax. The following project types will be considered project funding:

- A. New Retail/Commercial
 - 1) Appliance
 - 2) Vehicle
 - 3) Furniture
 - 4) Clothing and shoes
 - 5) Electronic/computer
 - 6) Kitchen equipment
 - 7) Gift stores
 - 8) Health and Sporting Goods stores
 - 9) Book and Entertainment stores
 - 10) Musical Instruments and sound equipment store
 - 11) Upscale grocery and import stores
 - 12) Boutique Day Spa
- B. Food and drink establishments
 - 1) Dinner houses/restaurants
 - 2) Upscale fast food
 - 3) Coffee Shops
 - 4) Bakeries
 - 5) Cafés
 - 6) Gastropubs
 - 7) Microbrewery
- C. Art gallery and supplies
- D. Entertainment-related activities
 - 1) Movie theaters
 - 2) Concert venues
 - 3) Theatre
 - 4) Other live entertainment
- E. High-tech industrial uses
 - 1) Aerospace-related
 - 2) Computer
 - 3) Bio-Tech
- F. Manufacturing

Manufacturing is defined as follows: To be engaged in the production of something different and distinct from the original article. Substantial transformation is required, resulting in a change to its superficial appearance and altering its substantial character. Manufactured goods are goods made by machinery in large quantities, from primary goods such as steel and textiles, and baked goods.

ATTACHMENT B

CITY OF COVINA BUSINESS ASSISTANCE JOB CREATION PROGRAM EMPLOYEE INCOME SELF-CERTIFICATION FORM

Name of Employe	ee:				
	ss:				
Employer:					
Date Hired:		Numbei	r of hours worke	ed per week, on averag	e:
				one): ☐ F/T ☐ P/T	
rease marcate je	bo position is run th	ne or part tim	ie (piedse erieek	01107. [2171 [2171	
		,, , , , ,	,		
	ople in Household	=			
2. Please circle y	our household size	and income l	evel (from all so	ources):	
	2023 INCOME	ELIMITS			
Number of Persons	Extremely Low-Income	Low-Income	Moderate-Income		
1	\$26,500	\$52,980	\$70,650		
2	\$30,300	\$60,540	\$80,750		
3	\$34,100	\$68,100	\$90,850	4	
4	\$37,850	\$75,660	\$100,900	-	
5	\$40,900	\$81,720 \$87,780	\$109,000 \$117,050	+	
7	\$43,950 \$46,950	\$93,840	\$117,050	1	
8	\$50,000	\$99,900	\$133,200	1	
				<u> </u>	
		e apaatea mii		limits are provided by I	.02.
3. Ethnic Backgro	ouna:				
Racial Background:			Household	d Information - Check one:	
Mark X next to the cat	tegory that best				
describes your origin.			A femal	le heads the household where	this
			client resid	des.	
Single Categories					
American Indian/ A	Alaska Native			heads the household where the	his
Anina			client resid	des.	
Asian					
Black/African Amer	ican				
Native Hawaiian/Ot	ther Pacific Islander		Ethnic Bac	ckground	
White			Mark <u>X</u> ne	ext to the category that best	
Double Categories:			describes	your ethnicity.	
_American Indian or A White	Alaska Native and		- '	spanic/Latino	
Asian and White			No, Not	t Hispanic/Latino	
Black or African Am	erican and White				
American Indian or Black or African Amer	I				
_Other-for individua	ls not identified above				
certify that the a		is true and acc	curate, and that	supporting documenta	ation can be
Employee's Signa	ature	 Date		Approval	 Date
- mpioyee a aiglic	ILUIC	Dute	ASCIICY 3	, , , , pp i O va i	Date

ATTACHMENT C

Business Plan Outline

1. Description of Business

- Name and location
- Legal structure
- Principal owners
- Nature of the business
- History of the business
- Franchise: include Franchise Agreement with FTC Disclosure

2. Product or Service

- Describe product line(s) or types(s) of service
- Describe materials and supply sources
- Methods of production
- Quality and cost of production or service

3. Market Information

- Market area and trends
- Customers and potential new customers
- Competition, names, locations and size
- Advantage of your product/service over others

4. Advertising

- Methods of advertising and promotion
- Sales methods
- Pricing policy
- Customer service

5. Facilities

- Location
- Size and zoning
- Age and condition
- Business ambiance

6. Management and Personnel

- Management expertise
- Key personnel (position, qualifications)
- Professional services
- Present and future manpower requirements
- Personnel breakdown-skill levels, hours, wage rates, unionization, etc.

7. Benefits to the Community

- Job created/retained
- Building rehabilitation
- Meeting community needs
- Economic impact/Increase community tax base
- Impact on community quality of life

8. Summary of Future Plans

- Short range and long range plans
- Expansion/future prospects for growth
- Relocation/expansion opportunities
- Three years of projections (first year broken down by month)

Note: the business plan is an important component to your loan package. It will show how well your proposal has been thought out. One paragraph for each number item is sufficient. An overall length of 2-5 pages is adequate

ATTACHMENT D

Please note the 2023 State Income Limits are on the Department of Housing and Community Development (HCD) website at

 $\underline{https://www.hcd.ca.gov/grants-and-funding/income-limits/state-and-federal-income-rent-and-loan-value-limits}$

Number of Per	rsons in Household:	1	2	3	4	5	6	7	8
	I	0000	10050		10550	10550	44550	45550	10550
	Acutely Low	8800	10050	11300	12550	13550	14550	15550	16550
Kern County	Extremely Low	17350	19800	24860	30000	35140	40280	45420	50560
Area Median Income:	Very Low Income	28900	33000	37150	41250	44550	47850	51150	54450
\$83,800	Low Income	46200	52800	59400	65950	71250	76550	81800	87100
	Median Income	58650	67050	75400	83800	90500	97200	103900	110600
	Moderate Income	70400	80450	90500	100550	108600	116650	124700	132750
	Acutely Low	8800	10050	11300	12550	13550	14550	15550	16550
	Extremely Low	17350	19800	24860	30000	35140	40280	45420	50560
Kings County	Very Low Income	28900	33000	37150	41250	44550	47850	51150	54450
Area Median Income:	Low Income	46200	52800	59400	65950	71250	76550	81800	87100
\$83,800	Median Income	58650	67050	75400	83800	90500	97200	103900	110600
	Moderate Income	70400	80450	90500	100550	108600	116650	124700	132750
	Acutely Low	8800	10050	11300	12550	13550	14550	15550	16550
Lake County	Extremely Low	17350	19800	24860	30000	35140	40280	45420	50560
Lake County Area Median Income:	Very Low Income	28900	33000	37150	41250	44550	47850	51150	54450
\$83.800	Low Income	46200	52800	59400	65950	71250	76550	81800	87100
	Median Income	58650	67050	75400	83800	90500	97200	103900	110600
	Moderate Income	70400	80450	90500	100550	108600	116650	124700	132750
	Acutely Low	8800	10050	11300	12550	13550	14550	15550	16550
Lassen County	Extremely Low	17650	20150	24860	30000	35140	40280	45420	50560
Area Median Income:	Very Low Income	29350	33550	37750	41900	45300	48650	52000	55350
\$83,800	Low Income	46950	53650	60350	67050	72450	77800	83150	88550
	Median Income	58650	67050	75400	83800	90500	97200	103900	110600
	Moderate Income	70400	80450	90500	100550	108600	116650	124700	132750
	Acutely Low	10350	11800	13300	14750	15950	17100	18300	19450
	Extremely Low	26500	30300	34100	37850	40900	43950	46950	50560
Los Angeles County	Very Low Income	44150	50450	56750	63050	68100	73150	78200	83250
Area Median Income:	Low Income	70650	80750	90850	100900	109000	117050	125150	133200
\$98,200	Median Income	68750	78550	88400	98200	106050	113900	121750	129600
	Moderate Income	82500	94300	106050	117850	127300	136700	146150	155550

ATTACHMENT E

The City of C		e Job Creation Program Clo b Created:	se Out Report
Business Name: Business Address Submitted by: Date Submitted:	:		
Progress Report		and for the control	
Please provide a	a short narrative of accomplishm	ents for the program.	
Jobs Created:			
Month:	Position/Title:	Name of Employee:	Indicate Full-
			Time or Part-
			Time
			□ F/T □ P/T
			□ F/T □ P/T
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